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## QUALITY POLICY STATEMENT

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# Fasset Ltd

Head Office Address

Langstone Technology Park, Langstone Rd, Havant PO9 1SA

[www.langtp.com](http://www.langtp.com) T: 023 9249 7000

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Fasset offers business environments for science and technology. Our network aims to foster excellence in biomedical, pharmaceutical, science, technology and agricultural related sectors, whilst offering exceptional service and best value. We are committed to leading best practice and innovation within our sector and ensuring that we meet all statutory and regulatory requirements by which we are bound. We fulfil our commitments by focusing on 4 key principles.

- Business Excellence

We are committed to delivering excellence and leading innovation right across our network of business parks. Compliance with ISO 9001 is key to delivering an exceptional service. We have developed management strategies and apply tools and techniques that allow us to continuously monitor, measure and improve our business performance.

- Customer Focus

Our customers are our primary focus - we pride ourselves in forging strong relationships with them, allowing us to understand their requirements. We implement robust business processes and work proactively to exceed those requirements. We encourage customer feedback and promote a positive, customer-focused culture.

- Involvement of People

We have created a culture where our employees and key contractors understand the importance of their contribution to the achievement of our business objectives. We emphasise the importance of their contribution to our overall continuous improvement activities. All individuals working on our behalf take pride in what they deliver to our customers.

- Process Management

We strive to operate a process-led culture that delivers customers' requirements via a robust set of integrated business processes and management systems, where continuous improvement becomes a natural way of doing business. We use tools such as KPIs to assist us in evaluating and improving our business processes.

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Jenni Bennett, Business Excellence Coordinator, Fasset Ltd

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Langstone Technology Park - FS 57974



Hersham Place Technology Park - FS 57974



Hexagon Tower - FS 611794



Kent Science Park - FS 611787




Wilton Centre - FS 611784

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**Signed:**

  
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Gary Medlow

Managing Director

  
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Date

March 2016

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